

PATIENT RIGHTS AND RESPONSIBILITIES

Our commitment is to provide quality mental health services to all individuals without regard to race, color, religion, national origin, gender, age, sexual orientation, or disability.

Patients have the right to:

- Be treated with courtesy and respect
- Appropriate medical and personal care based on individual needs
- Receive full information from the potential treating professional about that professionals' knowledge, experience, and credentials
- Be informed about diagnoses and the options available for treatment interventions and effectiveness and risks of the recommended treatment
- Have the information they disclose to their mental health provider kept confidential within the limit of state and federal law
- Participate meaningfully in the planning, implementation, and termination or referral of their treatment; and if they wish, to include a family member or other chosen representative in planning their care
- To be cared for with reasonable regularity and continuity of staff assignment as far as facility policy allows
- Freedom from maltreatment
- Refuse treatment or participation in experimental research
- Discuss concerns or questions about the mental health services they receive with their provider
- Know costs of treatment services
- Confidential treatment of their personal and medical records and may approve or refuse their release to any individual outside the facility within the limits of state and federal law
- A prompt and reasonable response to their questions and requests
- Consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being.